

KNOWN CREWMEMBER ETIQUETTE

About a month ago, I published an article regarding Jumpseat Etiquette, reminding all of us what is appropriate and what is not when riding on our airline and others. As many of you know, we negotiated for Known Crewmember (KCM) as part of our current contract. The use of KCM has been a huge benefit for our crewforce, particularly for those who commute to and from work or deadhead frequently.

During a recent National Jumpseat Committee conference call, the particular subject of KCM etiquette was discussed in depth. There has been an uptick in violations within the KCM program, both with pilots and flight attendants, violating the KCM rules at KCM checkpoints. Unfortunately, some of these incidents have resulted in local law enforcement getting involved.



We all have the responsibility to follow the rules so as not to lose this privilege. Feel free to go to the KCM website to review the rules. As a reminder, please visit the TSA website as a refresher on the items that are prohibited through KCM and TSA checkpoints.

I realize that this is not the majority, but just a few that either make a mistake or willfully break the rules. I'm publishing this message as a simple reminder and something for our new hires to be cognizant of moving forward. I truly appreciate the professionalism of our pilots. Please feel free to contact me if you have any questions.