

CONTACTS

Who To Contact	For What	How to Contact
Anthem Blue Cross (Anthem)	Medical Benefits for: Base Plan and Buy Up Plan for active and pre-65 retired pilots High Deductible Plan for pre-65 retired pilots Prescription Drug Benefits (retail and mail order) through Anthem Pharmacy Services for: Base Plan and Buy Up Plan for active and pre-65 retired pilots High Deductible Plan for pre-65 retired pilots EAP/MHSA benefits for: Base Plan and Buy Up Plan for active and pre-65 retired pilots High Deductible Plan for pre-65 retired pilots	Medical: 1-866-406-0982 , www.anthem.com/ca Prescription Drug: 1-800-700-2541 , www.anthem.com/ca EAP/MHSA*: 1-866-621-0130 www.anthemEAP.com *Employee Assistance Plan/Mental Health Substance Abuse
GeoBlue	Medical, prescription drug and MHSA benefit for the International Plan for pilots who are internationally based	Call 1-855-282-3517 in the US. Call collect outside the US +1-610-254-8769 , customerservice@geo-blue.com 24/7 Assistance-Provided by HTH Worldwide Collect calls accepted +1-610-254-8771, globalhealth@hthworldwide.com
Local HMOs	Health Plan Hawaii (available in Hawaii) Kaiser Permanente (available in California)	Medical: Local HMO Prescription Drug: Local HMO Mental Health and Substance Abuse: Local HMO Employee Assistance Program (EAP): Anthem EAP, 1-866-621-0130 or www.anthemEAP.com
MetLife Dental	Benefits for Pilots Base Dental Plan and Buy Up Dental Plan	1-800-540-5233 www.metlife.com/mybenefits 1-888-638-4863 TTY Internationally based call 800-962-1401
Davis Vision	Vision benefits	1-888-60-FEDEX (1-888-603-3339) www.davisvision.com 1-800-523-2847 TTY INTL based call collect: 518-220-6000
Med-Pay	Provides reimbursement of Medicare Supplemental Plan premiums under the ALPA Post-65 Medicare Premium Reimbursement Plan (PRP)	1-800-777-9087 https://hrbenefitsdirect.com/Med-Pay
FedEx Express Pilot Benefits Administration (PBA)	Life Insurance, Health and Dependent Care Reimbursement Account (DCRA), Health Care Savings Account (HCSA) and Health Reimbursement Arrangement (HRA)	1-866-795-6353 or PBA@fedex.com (434-6353 in Memphis) FedEx Benefits Online: https://fedex.ehr.com
FDX MEC and ALPA National	FDX MEC LTD and Life Plans ALPA National LTD, Life and AD&D and Long Term Care Plans	1-800-746-2572 : ALPA Membership Insurance 1-866-339-2572 : FDX MEC 1-888-359-2572 : ALPA Membership Services

WageWorks	--Dependent Care Reimbursement Account (DCRA) --Health Care Savings Account (HCSA) for Pilots --Health Reimbursement Arrangement (HRA)	1-877-924-3967 www.wageworks.com
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Aetna Life Insurance Company	FedEx Corporate Long Term Disability (LTD) including Supplementary Disability Benefit	1-800-757-0207
FedEx Retirement Service Center	--FedEx Corporation Employee's Pension Plan --Federal Express Corporation Non-Qualified Pension Plan for Pilots --Federal Express Corporation Non-Qualified Section 415 Excess Pension Plan for Pilots --FTL Variable Annuity Pension Plan for Pilots --FTL Fixed Pension Plan	1-855-604-6221
Vanguard	--Federal Express Corporation Pilots' Retirement Savings Plan --Federal Express Corporation Pilots' Money Purchase Pension Plan	1-800-523-1188 English 1-800-749-7273 TTY 1-800-828-4497 Spanish www.vanguard.com
Employee Stock Purchase Plan (ESPP)	Offers eligible Pilots the opportunity to purchase FedEx Corporation common stock through payroll deductions	FedEx Intranet home page (keyword: ESPP) FedEx Corporation Finance Department, 1-901-818-7100
FedEx Employees Credit Association	Offers a variety of banking services	For Customer Service, call 344-2500 from the Memphis area or call toll-free, nationwide 1-800-228-8513 , http://www.fecca.com/
LifeCare®	Resource and referral program to assist with work/life issues	1-877-LIFEFDX (1-877-543-3339) www.lifecare.com Company Name: fedex Password: FedEx ee# (add leading zeros to make 10-digit password) 1-800-346-9188 TTY
Metlife: Auto, Home, Personal Property	MetPay: Personal property insurance program for automobiles, renters, homes, condominiums, boats and recreational vehicles	1-800-GET-MET8 (1-800-438-6388) www.metlife.com/mybenefits
MetLife/Hyatt Legal Plans: Group Legal Services Plan	MetLaw: Prepaid Group Legal Services	1-800-GET-MET8 (1-800-438-6388) www.metlife.com/mybenefits
MetLife Long-Term Care	Helps pay for services provided by a nursing home or a professional home care agency Effective January 1, 2013, this program was closed to new enrollees.	1-800-GET-MET8 (1-800-438-6388) www.metlife.com/mybenefits