

Safety Highlights the Need for Metrics

Safety Forum Summary

On the 15th of November, Bobbi Wells, VP Safety and Airworthiness, and her department hosted a contingent of FedEx and ALPA representatives from various departments. One takeaway? The Company understands that without safety, there is **NO** reliability. When safe operation is compromised, equipment ends up damaged and/or personnel sustain injuries. In the end, the operation is slowed or even halted. Safe operation clearly touches all aspects of flight operations. Collaborative efforts between the company and ALPA continue to yield safer operations for our crews and ground personnel. You can help! If you have a safety concern, address it. Many accidents have resulted from shortcuts! Safe and legal enhance reliability.

Insight into INSITE

The importance of Insite reports cannot be understated. This is NOT the old POR system. These reports allow targeted input or concerns to reach the departments in a position to make changes. The data is also searchable and trends can be discerned. **Insite is the tool management uses to determine if there is a problem.** Have a look at the Insite tab under flight operations from pilot.fedex.com and you will notice how many selections are already populated. Highlighting concerns generates solutions from the various departments and these reports help ALPA advocate for our operators. If we don't have any data on a problem, we can't get it fixed (please note we don't receive a copy of these reports; please be sure and send a copy to your block representative).

ASAP or FSR—Which should I file?

ASAP reaches ALPA. While an FSR will likely meet compliance with the FOM, your union representatives will not be made aware of potential issues highlighted by your event. ASAPs are reviewed by an ERC made up of members from ALPA, the FAA, and FedEx management. Trends are captured and concerns can be addressed. ASAP reports do offer protection from certificate action, but that is not the only reason to utilize ASAP. If you need to file an FSR, remember an ASAP will fulfill that requirement and you can also elect to have the ASAP data submitted as part of a NASA report. In short, a single ASAP report can count as three different reports (ASAP, FSR and NASA).